

# **GENOS Emotional Intelligence Professional Certification**

## **Overview**

The Genos EI Certification Program is specially designed to make you the expert in applying Emotional Intelligence (EI) in the workplace. Learn from internationally recognised experts who develop and apply Emotional Intelligence with Fortune 500 companies every day.

## **Who Should Attend?**

The Genos EI Certification is designed for experienced learning and organisational development professionals, human resource consultants, executive coaches, and organisational psychologists.

After the course, the program includes a personal 180-degree EI Assessment and debriefed by a certified Master trainer. Following this, you will be assigned a Case study project of your own.

## **Course Outcome**

Upon successful completion of this course, participants should be able to:

- Design and sell Emotional Intelligence solutions to clients,
- Develop individuals' and teams' Emotional Intelligence by assessing and debriefing their assessment results, and provide practical tools and techniques for applying and being more emotionally intelligent in the workplace, and
- Design and deliver group Emotional Intelligence development sessions.

## **Duration**

2 days

## **Certificate**

GENOS Emotional Intelligence Professional Certification

## **Certification Body**

GENOS International Emotional Intelligence

## **Course Outline**

1. Your own 360° EI Workplace Behaviour Assessment  
Before the course, you will be invited to complete your own Genos 360° Emotionally Intelligent Workplace Behaviour Feedback Assessment. After the Course, one of the Genos Master Trainers will complete a debrief with you,

providing you with your personalised 360° Workplace Behaviour Feedback Report and Development Tips Workbook.

## 2. An engaging Course with a Genos Master Trainer

The following topics will be covered:

- The Science of Emotions
- Emotional Intelligence and the 6 Competencies
- Assessment Overview
- Psychometric Properties and Research Bibliography
- EI Workplace Behaviour Report Options
- Interpreting and Debriefing Results
- Group-based Debriefs
- Integrating EI into Talent Management
- EI Selection Assessment – Interview Practice
- EI Sales Report Options
- Emotionally Intelligent Leadership and the 6 Competencies
- Features of the Emotionally Intelligent Leadership Feedback Report
- Psychometric Properties
- EI Leadership Report Options
- Best Approaches to Assessment and Debriefing
- Alternative EI Measures
- Project Administration
- Member Resource Portal
- Programs available to practitioners
- Emotional Climate Index

## 3. Case Study Debrief with a Genos Master Trainer

Finally, to complete your Certification, you will be given the opportunity to debrief the results of a sample 360° Emotionally Intelligent Leadership Feedback Report with another Genos Master Trainer who will act out the character in the scenario. You will be provided feedback on the debrief session, with the ultimate goal of ensuring you are able to apply the Genos Emotional Assessment tools effectively and confidently.